A. COVER SHEET

California's Child and Family Services Review System Improvement Plan									
County:	Siskiyou								
Responsible County Child Welfare Agency:	Siskiyou County Human Services Agency Adult & Children's Services								
Period of Plan:	May 2011 – May 2012								
Period of Outcomes Data:	(1) Q4 2011								
Date Submitted:	(2) 10-1-12								
	Country Country Country Country Country Discountry								
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Submitted b	y each agency for the children under its care								
Submitted by:	County Child Welfare Agency Director (Lead Agency)								
Name:	Michael Noda								
Signature:	Whiteal Weda								
Submitted by:	County Chief Probation Officer								
Name:	Todd Heie								
Signature:	///-								

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B. CWS/Probation Narrative

This update covers activities that have occurred during the past year, which has been one of change for Siskiyou County Children's Services. Our dedication to working with children and their families is reflected in the positive direction our data is moving in regards to timely social worker visits. We have worked diligently to visit each child in their home and form connections with the youth, their caregivers and parents. It is hoped that by forming these close connections, we can reduce some of the placement disruptions and encourage reunification or adoption in a timely fashion to achieve safety and permanence for our youth.

Some of the strategies on the SIP Matrix have been completed, some have partially been accomplished and some have had to be postponed to a later date. It is difficult to state with certainty if there is a cause and effect impact made to our data because of these changes. More time will be needed to track and assess the data. Staff changes have impacted accomplishment of strategies due to pulling staff from one program area to cover another area of work. Fewer workers mean that caseloads rise. The Court supervisor retired and the Emergency Response supervisor moved to that position. An experienced emergency response social worker was promoted to supervise the unit and a new social worker was hired to fill that position. Due to these staff changes, we have had to decrease our number of Voluntary Family Maintenance cases; it is unknown what impact this has had on our data at this time, due to other variables that may have impacted our practice. One Adult Services' staff retired and one left for another position within the Agency. This has impacted our ability to fully implement our county foster home licensing program, as the licensing worker has been called upon to back-fill In-Home Support Services and Adult Protective Services' functions. We have a small number of staff, and the licensing worker also does foster parent recruitment and retention. With no funding from the state for foster parent licensing, recruitment and retention, we are struggling to do the best work we can with a limited number of staff. It will take time before we can see the impact that licensing foster homes will have on lowering our foster care costs.

The Adult Services' supervisor has also been working these programs, which has negatively impacted the amount of Family Team meetings she is able to facilitate. We have only begun to have family meetings connected to our implementation of Safety Organized Practice; it is difficult to say what the impact of these meetings has been at this point. We will need to track the meetings and the outcomes for these families before we can definitively tie the Family Team Meetings to success or lack of success in our work with families. Our goal for the next year is to increase the number of Family Team Meetings in order to keep children safely in their homes. Another factor in the full development of Family Team Meetings is that the Staff Analyst position has been unfilled in an effort to increase salary savings. This position would provide help with scheduling meetings and contacting relatives and this lack of staff support has also negatively impacted the development of protocols and procedures for the Safety Organized Practice implementation.

Child Welfare Services' staff have increased their knowledge of Alcohol and Other Drug programs due to the Family Dependency Treatment Court grant, which provides close Court supervision of cases where drugs and/or alcohol present problems for parents in the Child Welfare system. This Court has enabled social workers to feel more confident in the safety of children who are returned to parents who have shown their ability to comply with the requirements of the drug court. While relapse is part of recovery, and there have been parents whose children had to be re-detained after successful completion of FDTC, on the whole it has been a very positive service to offer parents. We have used CWS/OIP funds to pay for part of the drug testing we perform. Due to the high number of our cases involving substance abuse, drug testing is required of parents in most of our Family Reunification and Family Maintenance cases.

Staff have pulled together to cover the workload and implement practices such as Safety Organized Practice (Signs of Safety), providing Love & Logic parenting classes in-house as a way to address the specialized needs of our clients. By providing parenting classes tailored to the intense needs of the parents we work with, we can provide immediate feedback to their social workers and use the information we have on their children and the families' needs in order to have the classes make the most impact in their lives. We believe

this will positively impact reentry following reunification, by providing parents with skills tailored to their specific situation. We have had parents request to take the classes again, which is positive and helps parents succeed with their service plans. We are also planning a Love & Logic series for adoptive parents/relatives and we will encourage participants to develop their own support group. Due to workload and time constraints, we have not been able to implement this yet, but plan on doing so within the next year. We are hoping this strategy will help in shortening the length of time to adoption by giving adoptive parents the tools they need to deal with issues when they are manageable, before they become so big they threaten the success of the adoption.

By moving a social worker from the Court Unit to the Emergency Response Unit to handle cases from Detention to Disposition, we have been able to begin offering support and services from the very beginning of the case. We have made it a priority to decrease the number of detentions by working with families to provide safety for children in their homes or with family members with formalized Safety Plans. We will be working to implement Safety Organized Practice consistently throughout all of child welfare services during the coming year and will increase the training and support for the practice with help from UC Davis and the recent development of an Implementation Team that includes all three supervisors, the program manager and the Deputy Director of the Social Services Division. We will need to analyze our data over time in order to ascertain the impact Safety Organized Practice has had.

There are not a lot of supports for families and the current financial situation in the County has required cuts to programs and changes to others, e.g. The Bridge program was brought in-house in January and is now LifeWorks. These changes can be difficult for staff and families alike. Following the tenets of Safety Organized Practice, we have tried to use the supports available to keep families intact and to pull in healthy family members, neighbors, members of families' churches and others who can help keep an eye out for children, but at times this has not been successful. As we work through changes in programs and staff, it is our goal to increase safety for children within their families before damage occurs that could lead to trauma and

difficult behaviors that cause children to struggle in school, their families and the community.

We have been triaging cases and screening referrals much more closely to the definition of the penal code's definition of abuse, thus evaluating out referrals that might previously been investigated. In the past, we had "evaluated in" referrals that did not meet the penal code definition of abuse in order to investigate every allegation of abuse made, whether it met the penal code definition of abuse or not. This led to what appeared to be a very high abuse rate, but was really our attempt to address every concern expressed to us. We are no focusing on investigating the most serious referrals, per the penal code's definition of abuse, and evaluating out referrals that did not meet this definition, referring families to local service providers.

We have a very successful Linkages program, which was inadvertently left out of our SIP. Our Linkages social worker comes to the weekly case staffing with social workers and information is shared to the benefit of families who are eligible for CalWORKs benefits.

While licensing County foster homes has gotten off to a slow start this past year, we have made progress. The licensing social worker has attended training from the State and has formed a good working network with the Foster Parent Association and College of the Siskiyous Foster Care and Kinship Education staff. Classes that meet the requirements for licensing have been set up and our social workers have presented sessions on their areas of specialty.

While the impact of last year's realignment has not yet been fully realized at this point, the dialogue about the future of Adoptions has begun. For this next year, we will continue to work with State Adoptions to seek permanence for our children as quickly as possible, while respecting families' desires to raise their children. We have a close working relationship with State Adoptions and they have been very responsive to our needs. We are in the process of completing our first Tribal Customary Adoption and look forward to working more closely and increasing our connections with local Tribes.

In addition, we have had several parents work with State Adoptions to relinquish their children to relatives when they became aware that they were not able to raise them safely on their own.

One of the benefits of working in a rural county is that Child Welfare and Probation staff know each other, meet frequently and work well together to creatively solve problems as they arise. The following narrative is the Probation contribution to this update.

Originally, Probation staff was going to coordinate with CWS staff for Family Team meetings, Family Finding and Engagement protocol. However, due to unforeseen circumstances, joint trainings did not take place. Therefore, Probation has revised implementation of Family Team Meeting and Engagement protocol to reflect a more progressive approach to include "Skype" video conferencing. The video conferencing will aid the youth in placement by providing more contact with the families, the counseling staff, and Probation staff. It is anticipated additional contact with the youth will help to address any issues expediently, and improve placement stability. Video conferencing is a supplemental technique used in addition to the monthly face to face visits, it can never take the place of a face to face contact, but it certainly can supplement it. In addition, Probation continues to utilize a Family Finding worksheet at intake with the family and the minor. On occasion, with more difficult cases, Probation utilizes internet search sites to aid Family Finding efforts.

Lastly, a mentoring program was part of the SIP, however, this has been revised, as well. The following strategies have been modified to improve outcomes: Family Finding and Engagement, Family Team Meetings, and Youth Engagement Protocol.

FAMILY FINDING AND ENGAGEMENT

Probation will continue to gather family information at intake, which is the most crucial time frame to obtain the most family/relative information due to the urgency of families wanting their children home. Currently, this procedure is not written, therefore Probation will

prepare a written policy and update forms to accommodate this and facilitate training with all Probation staff to assure efficiency and fidelity of the tool. Currently, we utilize the Six Month Review reports to document family search and engagement. Although this is not the most efficient practice, it does allow us to capture data, and provide documentation of efforts. The Probation officer does meet with the parent and youth on a monthly basis and makes inquiries in regards to family finding. The Placement Probation Officer, Placement Supervisor, and clerical were all trained with the CWS/CMS system, however the clerical staff became the most proficient due to amount of time she spent in the system. Unfortunately, Probation's clerical unit has been in upheaval, which has presented some problems by not having someone that is able to master the CWS/CMS system. Future training will be held in June to remedy this issue. At that time, Probation will be able to capture the outcomes of our current family finding and engagement procedure in a consistent way.

Probation will continue to build on progress to improve the program and outcome area by ongoing training and software upgrades. The only systematic changes needed to further support the improvement goals of full implementation of family search and engagement is working with CWS to obtain access to the Family Finding service they have purchased. The search for relatives and extended family members is an ongoing process throughout the life of a case and permanent connections are made for youth as they exit the system. Probation has improved in this strategy. We have two youth in relative placement and approximately two pending relative placements.

FAMILY TEAM MEETINGS

Parents and children are engaged in case planning and other decision-making activities from the time of removal to termination of jurisdiction. As stated above, Probation will facilitate video conferencing with the youth's family members, counselor, and whoever else is deemed appropriate. Engaging the youth and family from the beginning of the case is essential in providing good outcomes. In our experience, when youth are empowered to believe they are the driving force of the case plan, they are more likely to actually do what is entailed in the case plan. During the intake process, a Pre Screen assessment tool is utilized with the Probation

Officer and the youth. This tool involves motivational interviewing techniques, and aids the officer in obtaining helpful information. The top three criminogenic needs are identified, and addressed as to how to meet those needs in the case plan. The top three criminogenic needs are what drives the placement into a specific group home. For example, if one of the top criminogenic needs is drug and alcohol then a placement that is drug and alcohol focused would be used. Therefore, the tool helps to place youth in facilities that meet needs and contribute to successful placement.

YOUTH ENGAGEMENT PROTOCOL (AKA MENTORING)

Efforts were made to implement a mentoring program with the Etna Police Department PAL Program Director. Several meetings were facilitated, however nothing happened as a result of not being able to provide appropriate mentors.

Therefore Probation revised this section to reflect a youth engagement process. It is essential that youth connections are youth driven. Probation staff will facilitate this on a monthly basis by communicating with the youth through face to face, telephone, and written communications. Specifically, youth will identify a supportive person, and the Probation staff/group home staff will aid this connection by coordinating contact. The strategies for evaluating the goals will include Probation creating a section within the body of the Six Month Review Report. This will alert the minor, the minor's family, the Court and of course the Probation Department of achieving that goal for each and every minor in placement. This process will be formalized by adding a section to the Six Month Review Report and in the caseplan.

CWS/PROBATION OIP FUNDS

As noted above, CWS utilized part of the CWSOIP funds to pay for drug testing of parents to ensure that they are drug free and are able to make the best use of the services offered to them on their case plans. This will help to offer youth permanence within their families with a drug free parent. We also used some of the funds pay for Family Finding expenses. Family Finding will assist with obtaining permanency for youth if they cannot safely reunify with their parents. By aiding in the search for family members and assisting with placing

dependent youth with their extended family members, this service can assist youth to achieve permanence within their extended family/non-relative extended family members.

Probation has utilized their CWSOIP funds to contract with a therapist to work with youth in Juvenile Hall, both individually and in groups. These youth are not eligible to receive Medi-Cal funding and therefore cannot engage with Behavioral Health clinicians. These youth are in need of clinical services and may be able to be returned to their families and the community safely if they receive the help they need in a timely fashion.

C. CWS/Probation SIP Matrix

Note: Red colored text reflects changes and additions made to the SIP Matrix since the last reporting period.

Outcome/Systemic Factor: Permanency Composite 3 (Long Term Care Composite)							
County's Current Performant	ce: Q2 10 Q4 2	011					
C3 County 54.6 Federal S	Standard 121.7	State PIP Goal 110.0					
County 108.5							
	Standard 29.1						
County 36.8							
,	Standard 98.0						
County 89.5							
C3.3 County 70.0 Federal S	Standard 37.5						
County 66.7							
Improvement Goal 1.0							
<u>C3.1</u>							
Q2 11: 9.5							
Q2 12: 11.9							
Q2 13: 14.3	····	· · · · · · · · · · · · · · · · · · ·					
Strategy 1. 1	CAPIT	Strategy Rationale					
	CBCAP	With FSE, there will be a formal					
Full Implementation of Family	PSSF	protocol for searching for relatives and					
Search and Engagement	⊠ N/A	significant adults throughout the life of					
(FSE).		a case. Permanency plans will be					
		accelerated and permanent					
		connections can be made for children					
		and youth.					

	1.1.1 Resolve contract and funding issues.		Oct. 2011 Completed July 2011			CWS Program Manager/ Deputy Director, Social Services Division		
one	1.1.2 Develop written policy and procedures and train staff.	ате	April 2012 August 2012		ed to	CWS Program Manager/Assistant Chief Probation Officer		
Milestone	1.1.3 Establish a QA process whereby Supervisors evaluate the use of FSE on a quarterly basis during Supervisor/Worker case conferences and Supervisor documents the results.	Timeframe	Aug. 2012 October 2012		Assigned to	CWS Program Manager/Court Supervisor		
Stra	ategy 1. 2		CAPIT			Rationale		
Dov	relopment of Intensive		CBCAP	ſ		Treatment Foster Homes will alternative to Group Homes.		
	atment Foster Homes.		PSSF			nildren within the County		
110	admone i dotor riomod,	\boxtimes	N/A		acilitates visitation, maintains family			
			l I			ns, and expedites early		
				perm	naner	icy.		
	1.2.1 Identify FFAs that will be involved in this effort.		Aug. 2011 On hold pendi cost analysis, to budget concerns		0	Court Supervisor		
Milestone	1.2.2 Work with FFA staff on recruiting, training, and establishing protocols.	Timeframe	Aug. 2012 On hold at this time, pending analysis		Assigned to	Court Supervisor		
	1.2.3 Establish ART as the gatekeeper and evaluation team for children referred to and placed in ITFHs.		Aug. 2013			CWS Program Manager		
	1.2.4 Develop a quarterly evaluation process that includes ART and the FFA to assess whether the right children are being placed in ITFHs and whether there is a	-	Feb. 2014			Court Supervisor/Probation Supervisor		

	difference in early permanency compared to children placed in Group Homes.					
C3. Q2 Q2	provement Goal 2.0 2 11: 66.7 12: 77.8 13: 77.8					
Stra	ategy 2. 1 attification and resolution of a entry issues.		CAPIT CBCAP PSSF N/A	what ap failures.	try pro pears Reso e Cou	oblems can be responsible for as serious performance olution of these problems onty confidence that the es are correct.
	2.1.1 Identify data entry problems.		June 2011 Dec. 2012			Help Desk staff member/CWS Super User/Staff Development Analyst
Milestone	2.1.2 Train staff on proper procedures.	Timeframe	Sept. 201: June 2013		Assigned to	Help Desk staff member/CWS Super User/Staff Development Analyst
W	2.1.3 Establish a system whereby Help Desk staff member monitors data entry on a monthly basis and presents findings at monthly staff meetings.		Oct. 2011 June 2013		Ass	Help Desk staff member/Super User/Staff Development Analyst
	itegy 2. 2 elopment of training and		CAPIT	Strategy CWS an		onale options agree there is a
sup _l	support program(s) for adoptive parents using PSSF funding.		PSSF significa support		ignificant need for specialized training and upport for pre and post adoptive parents. here are no such programs at the presen	
Milestone	2.2.1 Meeting of CWS and Adoptions staff to finalize curricula for the program(s) and develop outcome expectations.	Timeframe	Oct. 2011 Oct. 2012		Assigned	Court Supervisor/State Adoptions' Staff

	program(s) if needed.		CAPIT		ns of S	Safety (now referred to as
	implementation of Signs of ety (SoS).		PSSF N/A	Safety C used at this strat identifyir	Organi variou tegy is ng pro to fina	zed Practice) model is being us decision-making points. If s used at the point of espective adoptive parents, alization of the adoption may
	2.3.1 Train all CWS staff.		Oct. 2011			CWS Program Manager/Supervisors/UCD
one	2.3.2 Develop written	ате	June 2013		ed to	OWO Davis Manager
Milestone	policy and procedures, including use of SoS when making permanency decisions.	Timeframe	Dec. 2011 May 2013		Assigned to	CWS Program Manager/ Supervisors
	2.3.3 Establish process whereby Supervisors monitor SoS when they sign case plans and updates.		March 2012 Sept. 2013			Court Supervisor
Imp C3.3	rovement Goal 3.0			t		
Q2 ·	11: 60.0					
Q2 ′ Q2 ′	3: 50.0					
Q2 ′			CAPIT	Strategy		onale eam Meetings, parents and

1	implementation of Family am Meetings (FTM).		PSSF N/A	children will be engaged in case planning and other decision-making activities, resulting in more appropriate and realistic decisions and, possibly, earlier discharge to permanent homes.				
	3.1.1 Identify model to be implemented and determine source of funding.		Oct. 2011 Oct. 2012			CWS Program Manager/Deputy Director, Social Services Division		
Milestone	3.1.2 Develop protocol and train all CWS and Probation staff.	Timeframe	Feb. 2012 Feb. 2013		Assigned to	CWS Program Manager/UCD		
Σ	3.1.3 Establish a system whereby Supervisors monitor and document the use of FTMs during monthly case conferences with SWs.		Aug. 2012 Aug. 2013		As	CWS Program Manager		
Per	Outcome/Systemic Factor: Permanency Outcome 2: The continuity of family relationships and connections is preserved for children.							
4A / S 4B I	County's Current Performance: Q2-10 Q4-11 4A All siblings placed together in care: 53.3 78.4 Some or all siblings placed together in care: 65.3 82.4 4B First Placement with relatives: 21.3 10.3 Point in Time Placement with relatives: 29.0 28.7 4E Placement of ICWA eligible children with relatives: 4 3							
Imp 4A	rovement Goal 1.0 All siblings placed together in Some or all siblings placed to	care	e: 60.0					
	tegy 1. 1		CAPIT	Strategy I	Ratio	nale		
			CBCAP			the process of developing		
	lement MOU with nmunity Care Licensing		PSSF			ommunity Care Licensing to oster homes. This gives the		
(CC	(CCL) to license county foster		N/A	County the	ty the opportunity to develop foster			
hom				nomes sp	SCILICS	ally for sibling groups. CWS Program Manager		
Milestone	1.1.1 Obtain County Board of Supervisor approval for MOU.	Timeframe	Completed		Assigned to			
Mile	1.1.2 Finalize MOU with CCL.	Ě	July 2011 Completed		Assi	CWS Program Manager		

		T			Ţ	CWS Program Manager
	1.1.3 Recruit/select CWS Licensing Social Worker.		Oct. 2011 Complete			CVVOT TOGRAM Manager
	1.1.4 Complete training of Licensing Worker on licensing policies and procedures.		April 2011 Complete			CWS Program Manager/State Licensing Trainings
	1.1.5 Begin recruitment campaign for county foster parents.		January 2012 Ongoing, continuously			Licensing Social Worker
	1.1.6 Schedule licensing updates and discussion of vacancy roster at monthly staff meetings.		June 2012		-	Licensing Social Worker
Stra	tegy 1. 2		CAPIT	Strategy		
_	151		CBCAP			e training, foster parents will
	vide specific training to		PSSF			o understand family he need for siblings to
ÇOUI	county-licensed foster parents.		N/A	maintain r	elatio	nships, even if it includes cult behavior initially.
	1.2.1 Identify trainer and funding.		June 201	3		CWS Program Manager
tone	1.2.2 Provide training to selected foster parents.	аше	Jan. 2014	-	ned to	Licensing Social Worker
Milestone	1.2.3 Evaluate whether training made a difference in foster parents' ability to take sibling groups.	Timeframe	July 2014		Assigned to	Licensing Social Worker
4B F	rovement Goal 2.0 irst Placement with relatives oint in Time Placement with					
	tegy 2. 1		CAPIT	Strategy I		
Implementation of protocol to assess and train relative and NREFM caregivers.			CBCAP With a sys protocol a train relati		stem in place (including a written and identified staff) to assess and tives, the placement of children wi becomes more of an automatic	
Milesto	2.1.1 Develop written policies and procedures on relative placements.	Timefr	Jan. 2012 June 2012		Assign	ER/Court/Licensing Supervisor

	2.1.2 Develop ongoing training protocol and determine source of funding.		April 2012 Sept. 2012			ER/Court/Licensing Supervisor
	2.1.3 Establish a method of collecting feedback from relatives as to whether the training has met their needs. Discuss at staff meetings.		Oct. 2012 April 2013		The state of the s	ER/Court Supervisor
Gre- for-f	ation of mentoring program oster youth. Probation sed this section to reflect a the engagement process.		PSSE every oppor		Rationale ting the foster care system need ortunity to form permanent ns with significant adults.	
	2.2.1 Meet with appropriate stakeholders to assess feasibility of a mentoring program. Develop a written protocol that establishes a youth engagement process.		March 20 May 2013			CWS-Program Manager/ Assistant Chief Probation Officer
Milestone	2.2.2 Identify funding source and designate a program manager. Provide ongoing trainings to the Placement Unit to ensure staff is updated on the newest trends/techniques.	Timeframe	Sept. 2012 October 2012		Assigned to	CWS Program Manager/ Assistant Chief Probation Officer Placement Unit Officers
	2.2.3 Recruit mentors and train them, possibly through the training contract with UCD.		March 2013			CWS Program Manager/ Mentoring Program Manager/UCD
	2.2.4 Develop a written protocol that establishes a process of evaluation, e.g. quarterly meetings that include mentors and youth.		Sept. 2013			Court-Supervisor/ILP Social-Worker/ Provider/ Mentoring Program Manager

Well-Being Outcome 3: Children receive services adequate to their physical, emotional, and mental health needs.

County's Current Performance: In both CWS and Probation, 100% of children in care have a Health & Education Passport, at least 80% of children receive timely health exams, and there are management systems in place for children who need psychotropic medication. However, the rate of timely dental exams is 42.3 and children in and out of the system have limited access to mental health and AOD services.							
Imp Ra	rovement Goal 1.0 ise the rate of timely dental	exam	s from 42.0	3 to 60.0. Q	4 11 :	55.0	
Stra Req the	utegy 1. 1 uest a subcommittee of Dental Task Force to yze the problem.		CAPIT CBCAP PSSF N/A	CAPIT CBCAP The Dental Task Force, headed by Pub Health, is currently in place and has been driving force in the area of dental health			
	1.1.1 Establish a subcommittee comprised of selected current Task Force members and to include Probation, Tribal representatives, the CAPIT Liaison, and the First Five Director.		Jan. 2012 Jan. 2013			CWS Program Manager Public Health Deputy Director	
Milestone	1.1.2 Explore funding strategies for county-wide dental exams and treatment for children, including those covered by Medi-Cal.	Timeframe	June 2012 June 2013		Assigned to	CWS Program Manager Public Health Deputy Director	
	1.1.3 Produce a final report with a full analysis of the problem and a recommended plan of action, including a timeframe for milestones and person/group responsible for activity.		Oct. 2012 Oct. 2013			CWS Program Manager Public Health Deputy Director	
Strategy 1. 2 Coordinate dental services for children with Tribal Health Clinics.		x	CBCAP Tribal Clir accept ch backlogs.		Rationale nics in Yreka and Quartz Valley nildren with Denti/Cal but they have . A coordinated system would help ze children based on need.		

	1.2.1 Meet with Tribal		Oct. 2011 Dec. 2012		0	ER Supervisor CWS Nurse
one	Health representatives.	ame	Jan. 2012		ed t	ER Supervisor
Milestone	1.2.2 Develop a system for referring foster	Timeframe	June 201		Assigned to	CWS Nurse
Σ	children and prioritizing when they are seen.	F			As	
	tegy 1.3		CAPIT	Strategy f		
	tinue to support the CWS e and the Placement		CBCAP	I .		and the Placement r carry the bulk of
4	pation Officer in their		PSSF			these outcomes and need
resp	onsibilities.	Х	N/A	departmer	ntal su	
Je	1.3.1 Identify technical and clerical needs and	ne	Ongoing		1 to	ER Supervisor Probation Supervisor
Milestone	provide support in those	n those			Assigned to	
Mile	areas as needed.	Tim			SSi	
	cribe any additional syster ovement plan goals.	nic ta	actors nee	ding to be	addre	ssed that support the
Ther	e is a desire to re-establish					
	ort this work. This will direct nanency outcomes and will s					indirectly impact
pem	iditerity outcomes and win t	ирро	in inprovo	none plan g		
	cribe educational/training	need	s (includir	ng technica	l assi	stance) to achieve the
	ovement goals. e determined as needed.					
	tify roles of the other part					
Whenever possible, appropriate stakeholders will participate in the various processes described above, either directly or through consultation.						
Idos	tify any regulatory or statu	itory	changes i	neaded to s	unno	rt the accomplishment of
	mprovement goals.	itoi y	changes i	iecucu iu s	appo	n ure accompnannent of
None identified at this time.						